




TRINITY
FUNERALS
& CHAPEL

TEL: 07 4031 5566
WWW.TRINITYFUNERALS.COM.AU



Your Complete Guide
to Planning or Arranging
a Funeral



Member of the Queensland Funeral Directors Association - Your Guarantee of Quality

I'd like

I'd like the memory of me to be a happy one.

I'd like to leave an afterglow of smiles when life is done.

I'd like to leave an echo whispering softly down the ways,
of happy times, laughing times and bright sunny days.

I'd like the tears of those who grieve, to dry before the sun of happy
memories that I leave, when life is done.

Author Unknown





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TRINITY
FUNERALS
& CHAPEL

Available 24 Hours / 7 Days a Week

Trinity Funerals is a fully locally Australian
owned and operated company



Accredited Member of the Queensland Funeral Directors Association

Why you should choose our service

100% locally owned and operated

Our company has been providing funeral services in Far North Queensland for over 75 years. We love the far north and are committed to its people and its environment.

We will walk with you throughout the journey

We are not just another funeral company. We make sure you are emotionally supported throughout the whole process of arranging and conducting the funeral. We are never more than a phone call away 24 hours a day, seven days a week.

Professionalism

Our two Principal Directors are also Registered Nurses who demonstrate a level of care and commitment fashioned by a quarter of a century in the caring profession. Our company regards people in our care as individuals who deserve respect, dignity, compassion and confidentiality. We pride ourselves on our attention to detail and commitment to quality.

A Personalised Funeral

Every funeral that we do is personalised. Each person is an individual so their funeral needs are different. We take the time to talk through your needs and help you plan a service that is perfect, whether that be a simple unattended or a full traditional service. Don't be afraid to plan something different, unusual or special, we are here to help make it happen. In the Far North creativity is a must. The amazing environment and the unique people of the Far North inspire us to deliver funeral services that can not be performed by any other funeral service.

Whether you want a traditional service, church service, a beach side service, a home funeral, a funeral at one of the many tropical chapels, a tree planting in a dedicated area of the rainforest or a simple dignified service we are open to your ideas and can suggest choices that will make the funeral a unique celebration of a unique life.



The People behind Trinity Funerals

Unlike many large funeral businesses, our business owners live locally and work within the business ensuring that you receive a unique and personal service.



Stephen Oldham - Company Director

Stephen is a Funeral Director and qualified Funeral Celebrant with many years experience working in palliative care nursing. He has a deep understanding of the needs of the dying, and their families and friends. This experience enables him to share a profound insight into how people may wish to celebrate their lives.



Michelle Dickson - Funeral Director

Michelle has over 20 years experience in delivering funeral services. She has worked in a company providing funeral services delivered by women. Michelle brings to our service a woman's intuition and understanding of people's needs.



Paul Rasmussen - Company Director

Paul works with the company as a Funeral Director. He has many years experience as a Registered Nurse and as a manager of services for older Australians. He has worked tirelessly to improve the lives of Australians living in aged care facilities and brings a commitment and passion to provide the highest levels of professional care to the funeral industry.





Trinity Funerals - Our Chapel

Trinity funerals is in the unique position of having privileged access to some of the most beautiful and dignified venues for funeral services in Australia.

We can arrange a funeral at any venue of your choice in Far North Queensland, whether it be a traditional church, cremation chapel or civil chapel.

We also have our own chapel where we can conduct a service prior to cremation or burial. Our chapel is modern and very convenient for people living in Cairns and its environs.

Located near the Junction of the Captain Cook and Kennedy Highways, the chapel provides easy access for travel from the Far North Queensland region.



Our Celebrant

As part of our service we can arrange a celebrant or religious representative of your choosing. Alternatively you can use our highly respected in-house celebrant Stephen Oldham.

Using our qualified celebrant enables you to arrange the details for the funeral service either at our office or in the comfort of your own home.

There is no set format on how a funeral service is conducted when you use a celebrant. You can personalise every aspect to make it a truly personal and memorable occasion.

Our Funeral Celebrant will help you with every aspect of the service. Some choices that you may like to include are:

- Choosing a special and memorable location or venue for the service
- Placing personal items inside the coffin such as photos, letters or drawings
- Organising favourite music, recordings or a live performance
- Placing a photo on the coffin for the service
- Placing personal items on the coffin during the service
- Inviting family and friends to become directly involved by delivering a eulogy, delivering a reading or poem
- Arranging for clubs or organisations to attend or form a guard of honour
- Placing flower petals on the coffin or into the grave as part of the service
- Arranging for family/friends to carry the coffin

Using our celebrant relieves you of the burden of organising at a time of bereavement and grief. You will be fully supported throughout the arrangement, planning and delivery of the service.



When Somebody Dies

When somebody dies it is as simple as a phone call to our office to begin the funeral arrangement (Phone anytime 07 4031 5566). The first contact you will have with a funeral director is usually by telephone. At this point, the funeral director will need the following information:

- The full name of the deceased
- Residential address at time of death
- Date of birth and death
- The location of the deceased
- If a medical certificate for the cause of death has been signed by the medical practitioner
- The full name, address and phone number of the next of kin who will be in charge of the funeral arrangements

A convenient time for an appointment will be made to begin the necessary paperwork and funeral arrangements.

Unexpected, Sudden or Accidental Death

When a death is accidental, sudden or unexpected, the first step is to contact the police. Their task is to investigate the circumstances, gather information, determine a positive identification and ensure the respectful transfer of the deceased to the coroner's facility.

You should contact our office as soon as possible to enable us to liaise with you and the Coroner prior to the funeral arrangements being made.



The Death Registration

We will complete the registration and request a certified death certificate on your behalf. You will need to provide us with the following information:

Full Name:

Date of Death: Date of Birth:

Place of Death:

Residential address:

Occupation: Retired: Y / N

Place of Birth:

Year arrived in Australia:

Aboriginal or Torres Straight Islander:

Current Marital Status:

Details of all Marriages including date and names:

.....
.....

Father of Deceased: Occupation:

Mother of Deceased: Occupation:

Details of all children including date of birth:

.....
.....
.....

When a Burial is Intended

Burial can be arranged at any cemetery of your choosing. You will need to decide if you require a grave site in a lawn cemetery or if you require a headstone or monument. It is also important to consider if you would like to reserve additional plots for future use.

Fees are charged by councils and cemetery proprietors and will be required to be paid prior to the service. We can provide you with a full list of burial options and associated costs. A burial service can be conducted from our Chapel, other venue of your choosing or a service can be conducted grave side.

When Cremation is Intended

Cremation law requires completion of additional Government forms and a review by an Independent Medical Officer. We will arrange this for you.

Fees are charged by the Crematorium and Independent Medical Officer and will be required to be paid prior to the service. We can provide you with a full list of cremation options and associated costs. A cremation service can be conducted from our Chapel or other venue of your choosing. The ashes will be returned to a nominated person. We will discuss further options with you in regards to the ashes.

What Costs are Involved in a Funeral?

The best way to understand funeral costs is to consider them in two distinct categories:

- The funeral director's costs, the items and services provided directly by the company; and
- Disbursements, the items and services administered by the funeral director but provided and charged for by others.



The Funeral Directors Charges

All funeral directors charge a professional fee. At Trinity Funerals this fee includes:

- Availability of professionally trained staff 24 hours a day, 365 days of the year, to care for your family's needs
- Safe, secure and respectful care of your loved one in properly secured premises
- Washing, dressing and preparation of the deceased
- Private facilities for viewing your loved one
- Hearse
- Conducting, managing and attending to your loved one's funeral at the place of your family's choice
- Liaising with clergy, celebrants, cemetery and crematoria facilities, florists, newspaper publications, musicians and caterers
- Attending to registration of the death and adhering to local government regulatory bodies and their statutory requirements
- Local secure and professional transportation of your loved one from the place of death into our care
- Ongoing care and support for you and your family, as the need arises in the future, including introduction to qualified grief counsellors, the provision of grief recovery literature, and information for relevant support networks in your local area

In addition to the professional fees, the other major item in the funeral director's charges is the coffin or casket.

Disbursements

Disbursements are costs that are paid on your behalf by the funeral director.

Disbursements may include the following:

- The cost of cremation
- Church and venue costs
- Funeral stationery
- Goods and Services Tax
- Clergy or celebrant fee
- Floral tributes
- Embalming (if required)
- Certificates (registration and/or cremation)
- Newspaper notices
- Long distance transport
- Purchasing and preparing a gravesite
- Musician's costs
- Video or photography of the funeral



The Casket or Coffin

We have an extensive range of coffins and caskets which we are happy to discuss with you at your request.

The main questions for you to consider are:

- What is the coffin/casket made from
- What is its colour or finish
- What does it cost
- Personal choices in regard to religious requirements

We can also offer personalised coffins which are printed with any design or graphic pattern that you like. The process of printing takes a couple of days and this needs to be considered in the timing of the service. We also have cardboard coffins, fully biodegradable coffins and environmentally friendly biodegradable burial pods.

Should I See the Person Who has Died?

We believe the decision to have a viewing is a very personal one. We will advise you before the viewing, stay with you during the viewing if you wish and always be available to offer you support. We believe it is often a helpful experience for you to see, touch and spend time with the person you love. We believe strongly that this process brings a sense of normality, understanding, and healing.

Before you decide on a viewing please feel free to phone or meet with us and we can answer any questions you have and talk you through the whole process.



What if I want a Funeral with Minimal Environmental Impact - A Green Funeral?

Environment Care Funerals is another individual choice that can be arranged through Trinity Funerals. Many Australians are increasingly concerned about how their individual choices impact upon the environment. Our decisions today will impact on the future and so when considering a funeral it is important to make choices that leave a legacy for the environment.



Simply Natural
BURIALS AND CREMATIONS

Environmental Care Funerals is at the leading edge of environmentally responsible and sustainable funeral services. The new choices available at Environment Care Funerals are about minimising environmental impact while still providing a service that meets your personal, emotional, religious or other needs.

- We apply the highest standards and environmental principles
- We minimise the use of plastics and non-recyclable products
- We do not use embalming chemicals that have a long term impact on our environment
- We do not use techniques that suppress natural decomposition
- We maintain the highest hygiene standards using biodegradable disinfectants
- We never compromise the safety of the environment or the general public
- We invest in renewable sources of materials
- We use locally produced materials including coffins and shrouds

For more information, visit our website www.environmentcare.com.au. Or speak to a Funeral Director at Trinity Funerals on: 07 4031 5566

*Environment Care Funerals ~
The Natural Choice In Far North Queensland*



My Funeral Wishes

My Personal Details

Full Name:

Address:

Phone Number:

Date of Birth: Place of Birth:

Occupation (If retired former occupation):

Marital Status:

Name of Wife / Husband / Partner:

Next of Kin / Executor:

Contact Details of Next of Kin:

My Funeral Requirements

I would like

A burial service *(please nominate cemetery and grave number if pre-purchased)*

A cremation service

Any wishes for dealing with ashes:

I would like my service to be held at:

I would like the service conducted by:

My coffin / casket choice is (please nominate):

I would like an open viewing I would like a private viewing *(Family/Friends/Significant Others only)*

I do not want a viewing

The songs I would like played at my service are *(please nominate)*:

.....
.....

I would like a flag draped over my coffin *(please nominate)*:

.....

In regard to flowers at the service I would like the following varieties *(please nominate)*:

.....

I would prefer people did not send flowers and request they instead make a similar value donation to the charity shown below:

.....

I would like to be dressed in:

.....

I would like my funeral notice to appear in the following newspapers:

.....

I would like to have pallbearers at the service *(please nominate)*:

.....

I would like a standard Order of Service produced for hand-out at the service Y / N

Please nominate best person to contact to gather material:

.....

I would like a Memorial Book supplied as a family keepsake Y / N

As a member of the following Clubs / Associations I would specifically like them notified of my service:

.....

Other requests (Please detail in full - attach additional pages of required):

.....

Sign: Date:

Writing a Eulogy

Many families and friends become anxious about writing or delivering a eulogy for the person who has died. We are here to support you, so please ask if you need advice. A eulogy can be read by a family member, the priest, minister or celebrant. A member of our team will read the eulogy if you prefer. A eulogy is a very personal tribute and there are no rules about what it should include.

As a guide, a eulogy may include the following:

- A brief life history - Personal characteristics or qualities
- Stories from the persons life
- Personal tributes from family, friends, clubs or associations
- Messages of thanks to people who may have been important to the person such as carers, hospital staff, emergency services, doctors, friends and family
- A reading, poem or piece of music

Don't be afraid to:

- Show your emotion - it's very human to do so
- Speak your mind - use humour
- Ask other people to contribute or stand next to you during the reading
- Write your own eulogy and invite someone to read it at your own funeral
- Ask for a minutes silence so people can recall personal memories
- Place your hand on the coffin after reading the eulogy
- Light a candle
- Place items on the coffin that are symbols of the persons life - a football jersey, a letter, a fishing line, a photo, or anything else - remember there are no rules

Don't be afraid to ask our staff for help.



Notifications Checklist

We offer the following checklist as a guide if you are responsible for the affairs of someone who has died.

- Solicitor
- Centrelink
- Medicare
- Finance companies
- Ex-service associations
- Hospitals
- Local government – rates
- Electricity, gas and telephone providers
- Domiciliary nursing service
- Insurance companies – life and general
- Banks – account and credit card providers
- Professional associations
- Social clubs including RSL
- Medical practitioners – GP and specialistst
- Department of Transport – vehicle registration
- Meals on Wheels
- Public Trustee
- Superannuation funds
- Australian Taxation Office
- Service club/community organisations
- Dentist
- Electoral office
- Accountant
- Gardening/mowing services
- Department of Veterans Affairs
- Health benefits fund
- Employer
- Church
- Pharmacist
- Australia Post
- Home delivery services



GO ON

You can shed tears that they are gone,
Or you can smile because they lived.

You can close your eyes and pray that they will come back,
Or you can open your eyes and see all that they have left.

Your heart can be empty because you can't see them,
Or you can be full of the love that you shared.

You can turn your back on tomorrow and live yesterday,
Or you can be happy for tomorrow because of yesterday.

You can remember them and only that they are gone,
Or you can cherish the memory and let it live on.

You can cry and close your mind, be empty and
turn your back,
Or you can do what they would want:

Smile, Open Your Eyes,
Love and Go On!

Author unknown



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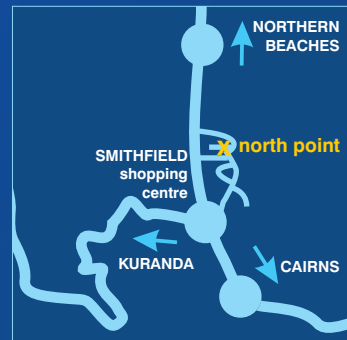
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We also recommend:

Environment Care Funerals

Tel: 07 4031 5566

Crimmins Funerals Mossman & Port Douglas Tel: 07 4098 2655